

User Guide for Cannabis Business Accounts, New Applications, Renewal Applications

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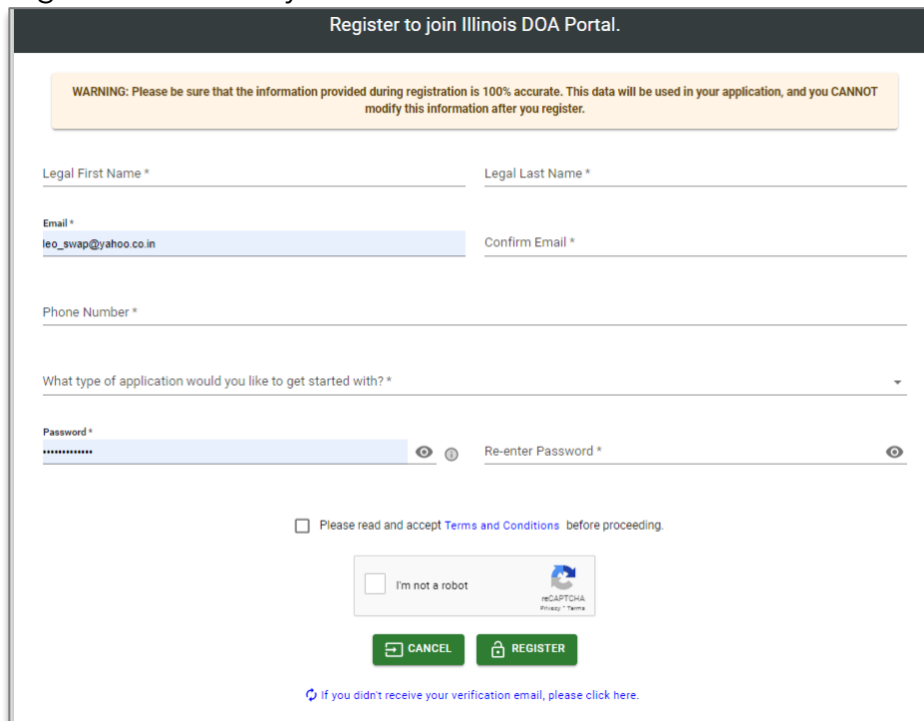
1. IL- DOA WEB PORTAL SOLUTION-TYLER TECHNOLOGIES

1.1 Overview

Tyler's Cannabis Licensing solution is the official web portal for the Illinois Department of Agriculture (IL-DOA). Industry stakeholders can utilize the portal to manage their license and agent applications and update and renew their previously submitted and approved applications.

1.2 Register

- New users must first register by navigating to the registration page.
<https://il-doa-public.nls.egov.com/register>
- Fill out all the required form fields.
- Be sure to select "Business" for the type of application.
- Read the **terms and conditions**.
- Click **Register** once all form fields are complete and the terms and conditions are read.
- Once the registration information is submitted, confirm your email address by clicking the link sent to your inbox.

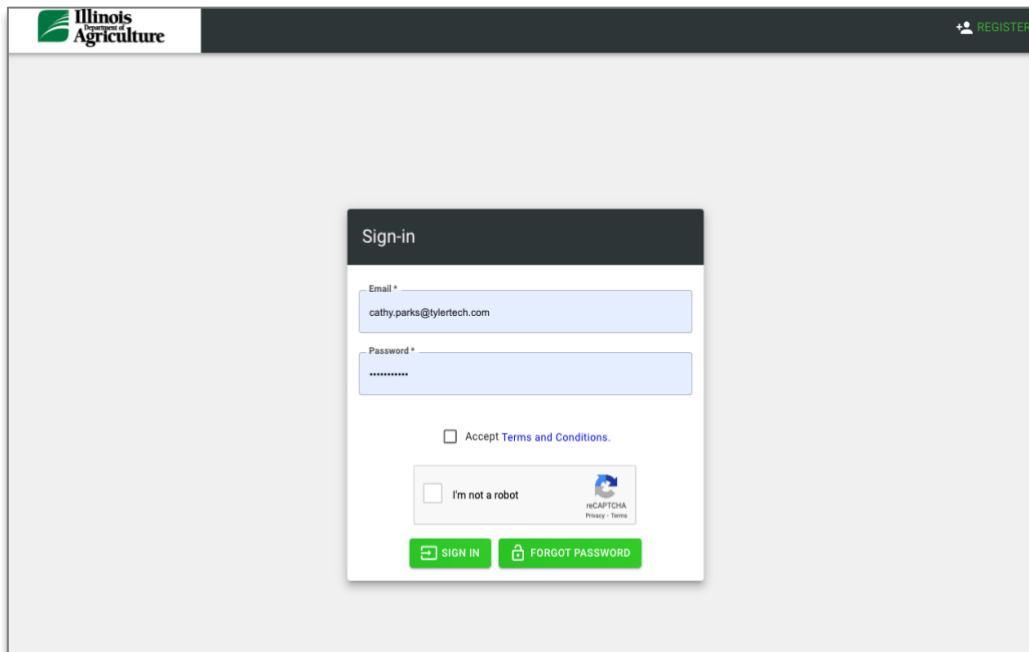


The screenshot shows the registration page for the Illinois DOA Portal. The title is "Register to join Illinois DOA Portal." Below the title is a warning box: "WARNING: Please be sure that the information provided during registration is 100% accurate. This data will be used in your application, and you CANNOT modify this information after you register." The form fields include: "Legal First Name *" and "Legal Last Name *" (text input), "Email *" (text input with "leo_swap@yahoo.co.in" entered) and "Confirm Email *" (text input), "Phone Number *" (text input), "What type of application would you like to get started with? *" (dropdown menu), "Password *" (text input with "*****" entered) and "Re-enter Password *" (text input). Below the form fields is a checkbox labeled "Please read and accept Terms and Conditions before proceeding." and a reCAPTCHA widget with the text "I'm not a robot". At the bottom are two buttons: "CANCEL" and "REGISTER". A link at the bottom says "If you didn't receive your verification email, please click here."

1.3 Log-In

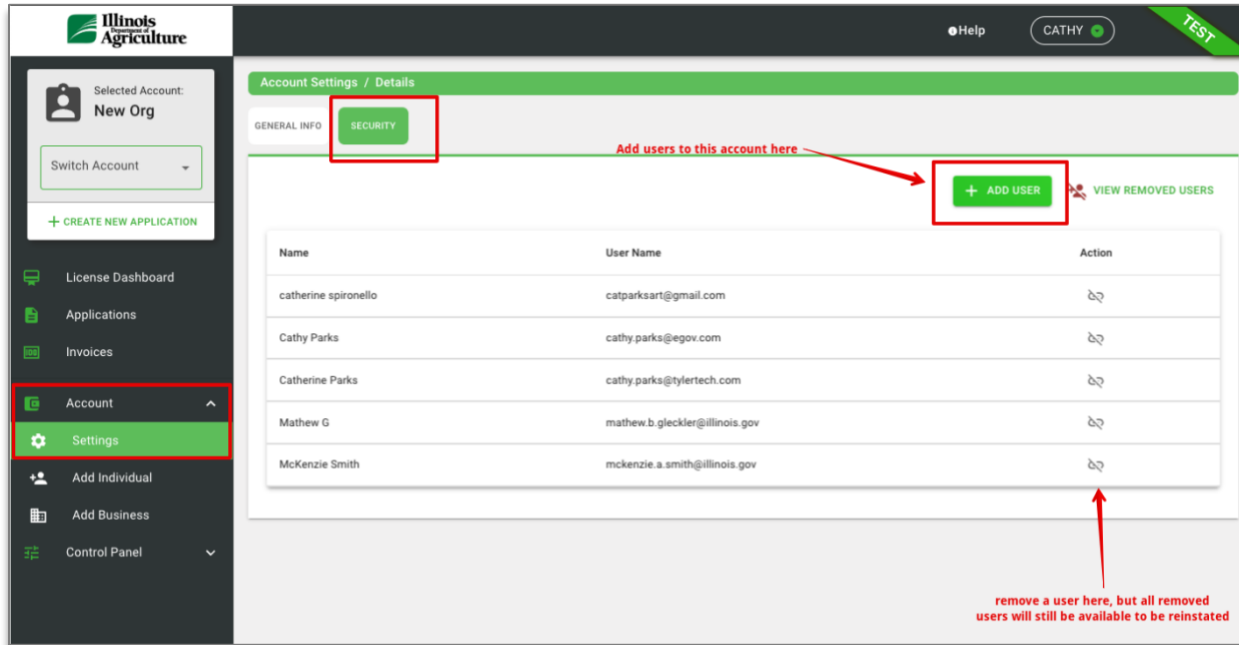
- Sign in to <https://il-doa-public.nls.egov.com/#!/signin>

- Enter the email address for the **Username** and **Password**.
- Check the box to **Accept** the terms and conditions
- Click **Sign In** once all form fields are complete, and the Terms and Conditions have been accepted.



1.4 Add user

- To add a new user to an existing account, click **Account >> Settings >> Security Tab**.
- Select **Add User** on the right side of the window.



Account Settings / Details

GENERAL INFO SECURITY

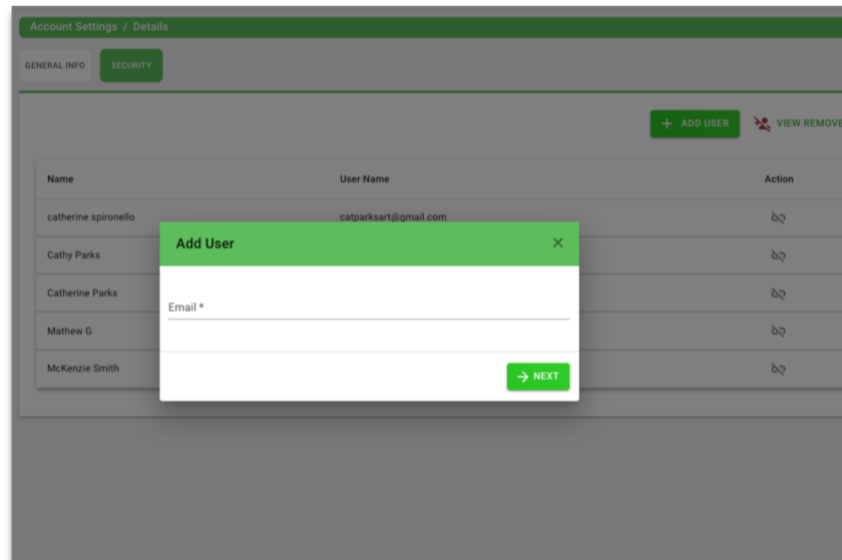
Add users to this account here

+ ADD USER VIEW REMOVED USERS

Name	User Name	Action
catherine spironello	catparksart@gmail.com	
Cathy Parks	cathy.parks@egov.com	
Catherine Parks	cathy.parks@tylertech.com	
Mathew G	mathew.b.gleckler@illinois.gov	
McKenzie Smith	mckenzie.a.smith@illinois.gov	

remove a user here, but all removed users will still be available to be reinstated

- Once you click **Add User**, enter the user's email address in the new window, as shown below.



Account Settings / Details

GENERAL INFO SECURITY

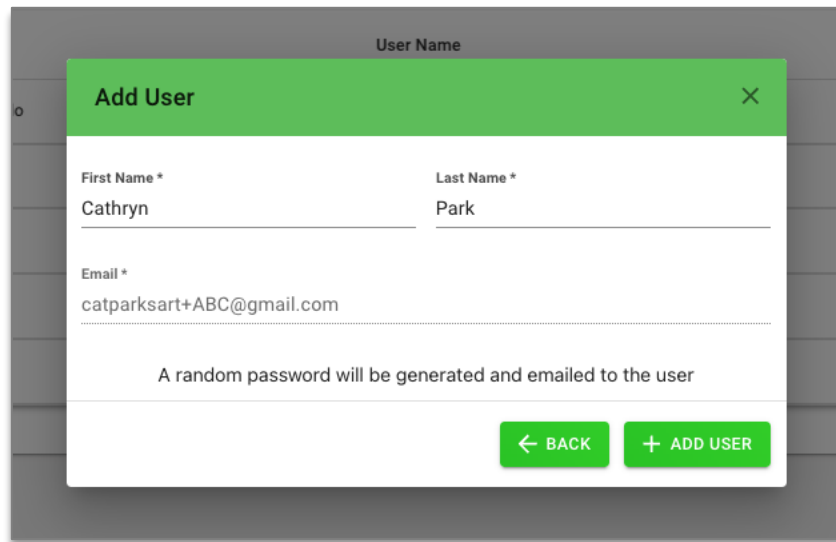
+ ADD USER VIEW REMOVED

Name	User Name	Action
catherine spironello	catparksart@gmail.com	
Cathy Parks		
Catherine Parks		
Mathew G		
McKenzie Smith		

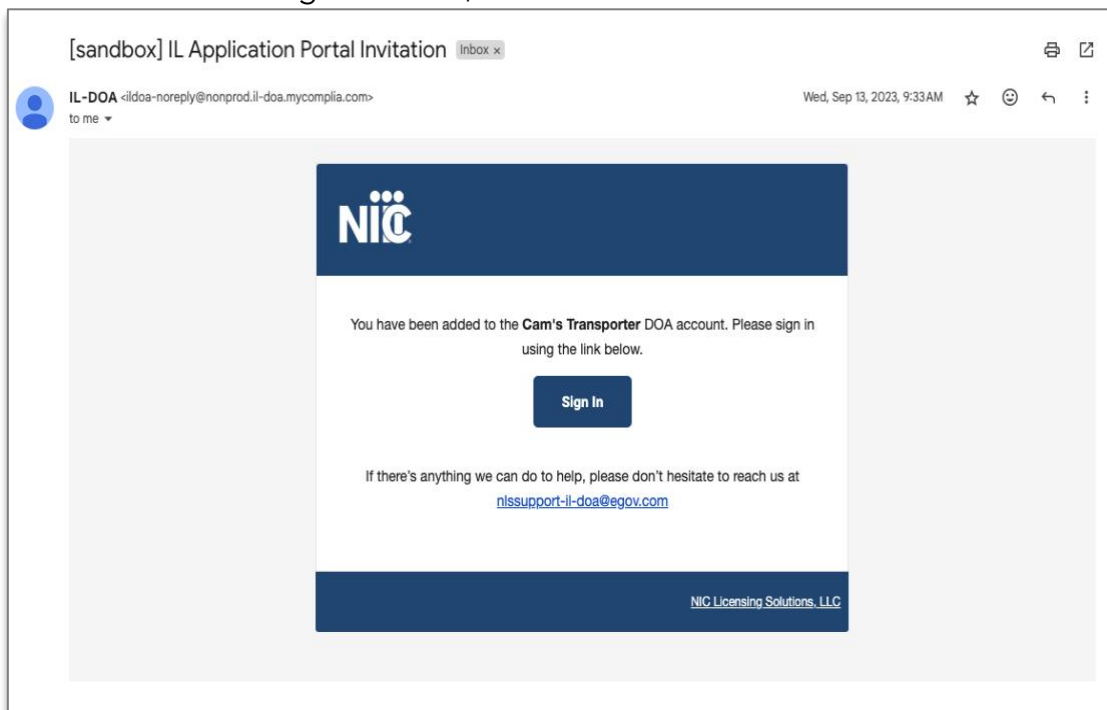
Add User

Email *

NEXT



- Once the Email ID gets added, the added user will receive an email as shown below:

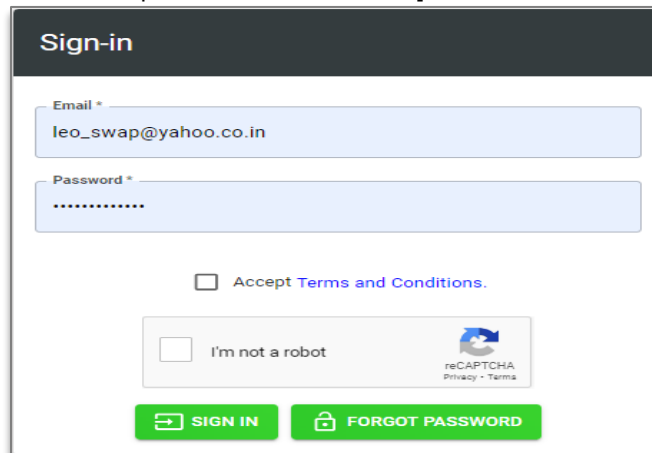


- The added user must confirm the email address by clicking the link sent to their inbox, confirming that the user has been added to the business account.

2. PASSWORDS

2.1 Forgot Password

- If you forget your password, simply go to the Sign-In screen, click **the Forgot Password** button, and proceed by entering your **REGISTERED** email ID on the following screen to request a **Send reset password** email.

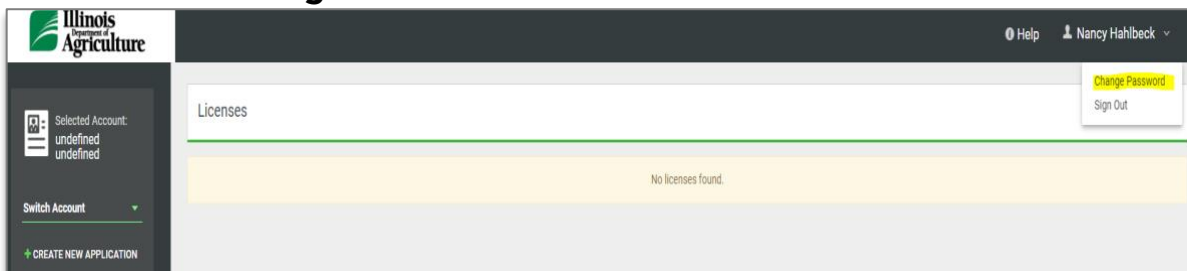


The Sign-in form contains the following elements:

- Email *** input field with the value `leo_swap@yahoo.co.in`.
- Password *** input field with masked characters (dots).
- ☐ **Accept Terms and Conditions.**
- ☐ **I'm not a robot** with a reCAPTCHA logo and links for [Privacy](#) and [Terms](#).
- SIGN IN** button (green).
- FORGOT PASSWORD** button (green).

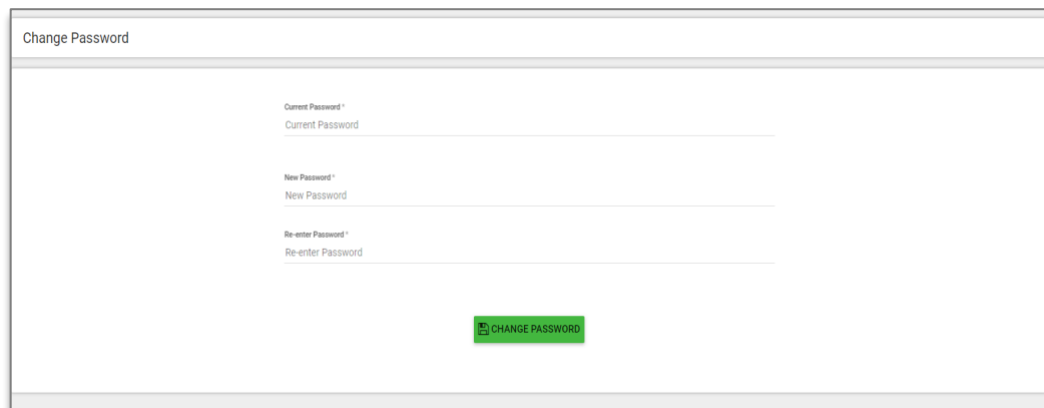
2.2 Change Password

- When logged in, clicking on your name in the upper right corner of the window will reveal the **Change Password** link.



The dashboard shows the user's profile in the top right corner: **Help** and **Nancy Hahlbeck**. A dropdown menu is open, showing the **Change Password** link (highlighted in yellow) and the **Sign Out** link. The main content area shows a 'Licenses' section with the message 'No licenses found.'

- Proceed with the change instructions on the next screen and click Change Password to proceed.



The Change Password form contains the following elements:

- Current Password *** input field.
- New Password *** input field.
- Re-enter Password *** input field.
- CHANGE PASSWORD** button (green).

3. SOCIAL EQUITY AND NEW BUSINESS APPLICATION

3.1 Overview

Entities seeking a cannabis business license as a social equity applicant should complete two applications. First, they must submit a no-cost **Social Equity** application to determine if they qualify. Second, they must complete a **New Business** application, which requires a non-refundable submission fee.

3.2 Social Equity

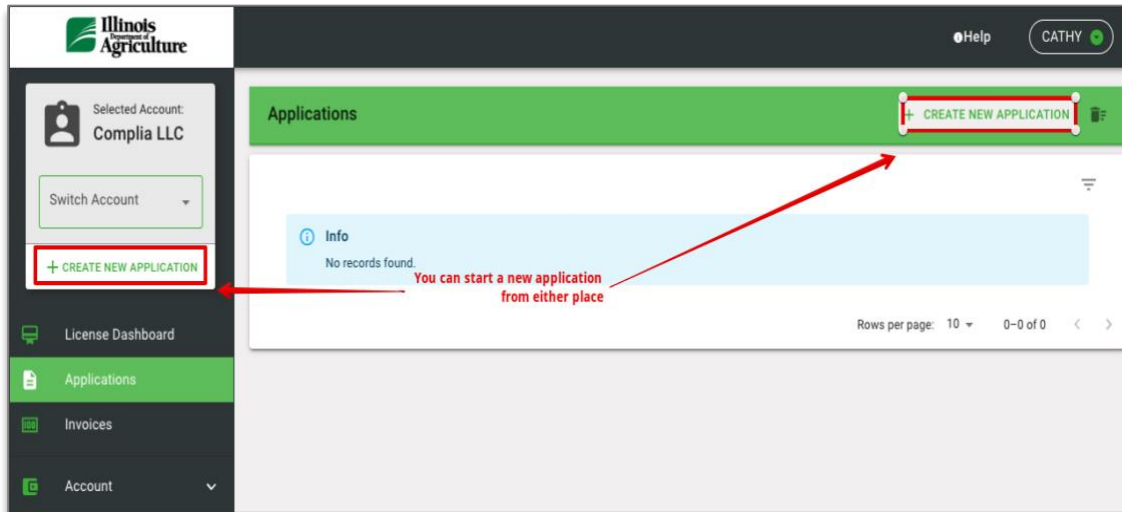
Applicants who do not complete the Social Equity application first cannot be considered for social equity status and, consequently, cannot be awarded points associated with such status. Applicants who do not qualify for social equity status can still apply for a cannabis business license; however, they will not receive the additional points associated with that status.

3.3 New Business Application

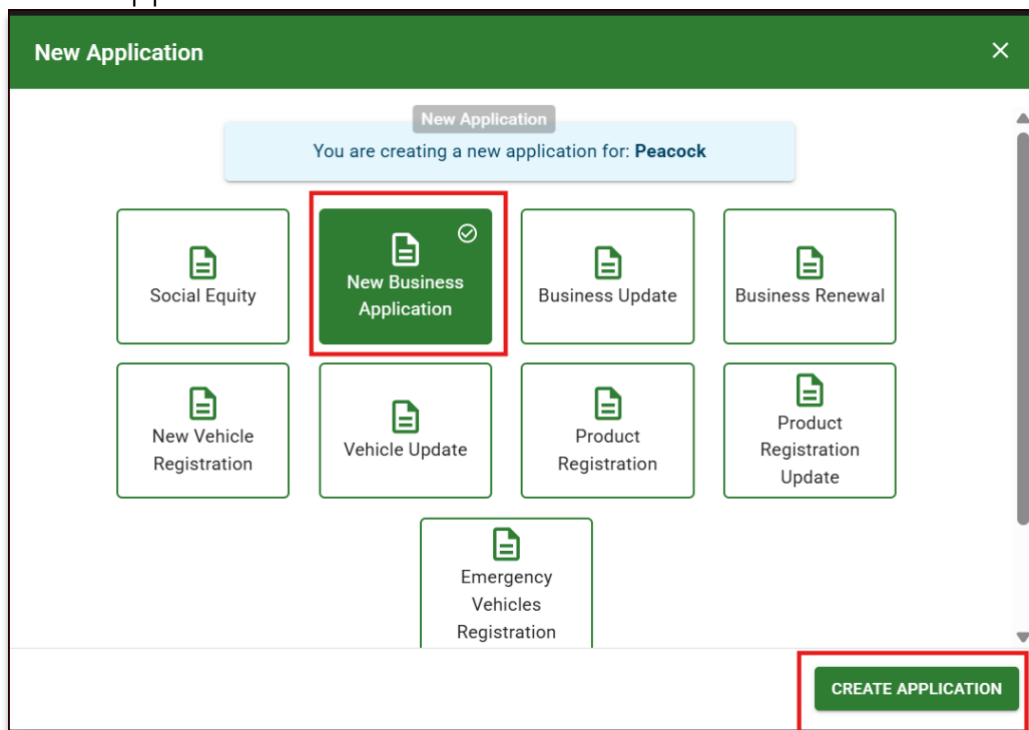
A new application needs to be submitted to start a new business. Please refer to [Section 4](#) for the submission procedure for the new business application.

4. SUBMIT A NEW APPLICATION FOR NBL

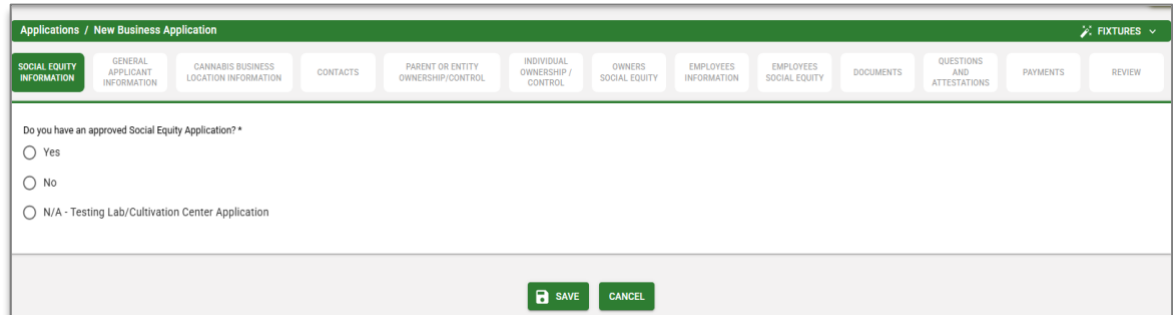
- To start a new application, click the **Create New Application** button from the menu on the left or from the top right corner of the page:



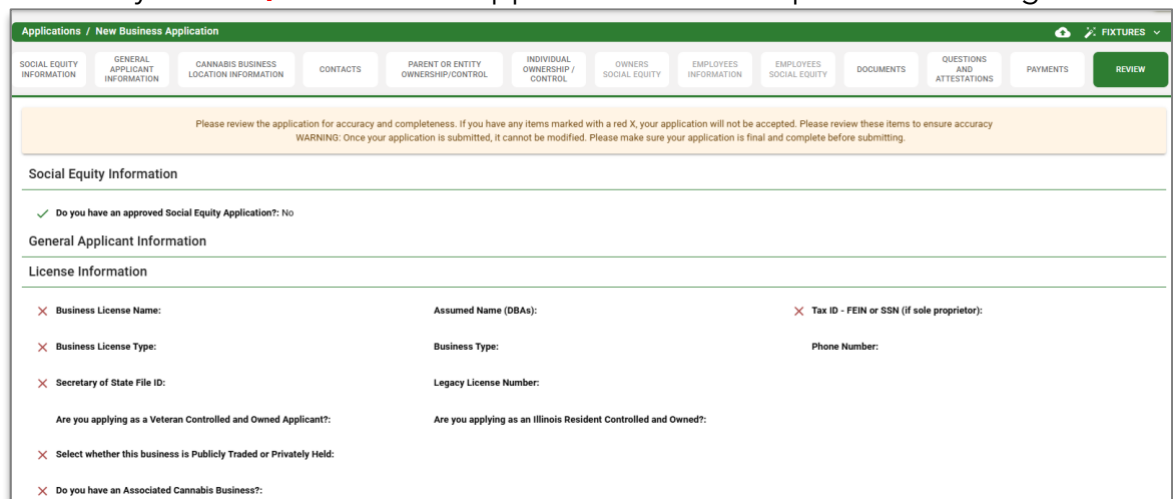
- Next, choose the application type you'd like to create. Check the information in the blue box to verify that you are working in the proper account. Click **Create Application** to start the application.



- Once the application is created, please fill in all the required information. Each application contains required data fields, question responses, and document uploads:



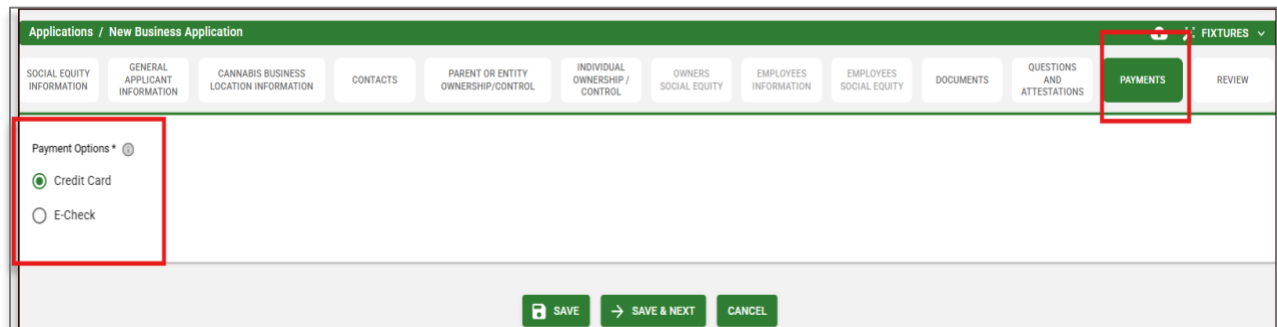
- You are welcome to save the application and return to it later if you need more time. Simply click **Save** and log off. **This will NOT submit the application.**
- As your application nears completion, navigate to the Review tab to verify that all required items have been completed.
- If you see any **red X's**, return to the applicable tab to complete the missing items.



- Once your application is submitted, it will be available for review by the Illinois Department of Agriculture. Please monitor your inbox for updates as your application is reviewed.
- If the agency finds any potential issues with your application, it may be returned for action. You will receive an email notification when this occurs. **Returned for Action applications must be corrected and resubmitted through the portal.**

5. PAYMENT

- Some applications require the payment of fees on submissions, as detailed by the IL DOA rules and regulations. If applicable, users will be redirected to the State of Illinois Third-Party Payer system after applying.
- New Business requires payment of fees upon submission. Refer to [Fees and Fines](#) for the Fees chart.



Applications / New Business Application

SOCIAL EQUITY INFORMATION GENERAL APPLICANT INFORMATION CANNABIS BUSINESS LOCATION INFORMATION CONTACTS PARENT OR ENTITY OWNERSHIP/CONTROL INDIVIDUAL OWNERSHIP / CONTROL OWNERS SOCIAL EQUITY EMPLOYEES INFORMATION EMPLOYEES SOCIAL EQUITY DOCUMENTS QUESTIONS AND ATTESTATIONS **PAYMENTS** REVIEW

Payment Options * ⓘ

☒ Credit Card

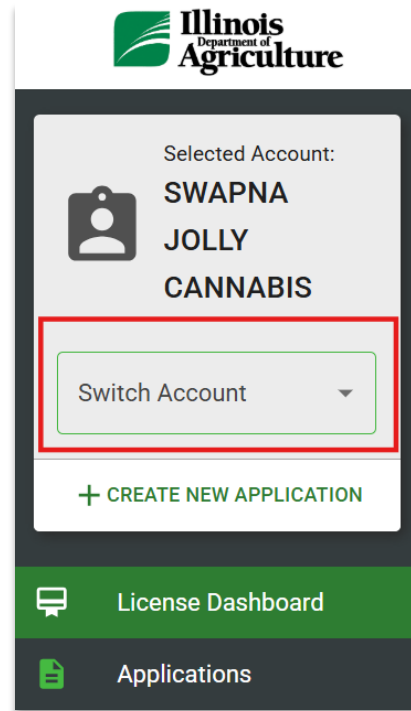
☐ E-Check

SAVE → SAVE & NEXT CANCEL

6. AGENTS ASSOCIATED WITH NEW BUSINESS APPLICATION

6.1 View Associated Agent License List

- New Businesses can see their associated agents in their respective business license dashboards.
- Once you log in, select the business account using the search function.



- The selected account will have the license list in the License dashboard. **Select or click** on the license number of the approved new business application.

Status		Application Type		Name			
Status	Application ID		Name	License Type	License Number	Expiry Date	Actions
✓ Approved	13853		Fox River Garden Transportation LLC	New Business Application	CG00000052	Jun 29, 2026	☰
✓ Approved	13854		FREEK TEST INC	New Business Application	IN00000066	Jun 29, 2025	☰
✓ Approved	13855		Test Cannabis 1	New Business Application	TR00000095	Jun 30, 2025	☰
✓ Approved	13861		Test Doll	New Business Application	IN00000068	Nov 3, 2025	☰

- This will show the list of Agents associated with that business.

Licenses / New Business Application - FREEK TEST INC

Approved

LICENSE NUMBER: IN00000066

EFFECTIVE DATE: 10/31/2024

EXPIRY DATE: 06/29/2025

DATE ISSUED: 10/31/2024 | DATE UPDATED: 06/23/2025

PRINT DIGITAL CARD

SOCIAL EQUITY INFORMATION | GENERAL APPLICANT INFORMATION | CANNABIS BUSINESS LOCATION INFORMATION | CONTACTS | QUESTIONS AND ATTESTATIONS | DOCUMENTS | PAYMENTS

Do you have an approved Social Equity Application?: No

Associated Agent Licenses

License Number	Application ID	Status	Name	Background check date	Expiry Date	Actions
Not Applicable	14475	Forfeited	Sam H	Mar 16, 2025	Not Applicable	
INAC10000020	14800	Deactivated	TOM HANKS	Dec 31, 2024	Jun 29, 2026	
Not Applicable	14803	Submitted	Maria Lopez	May 3, 2025	Not Applicable	
INAG10000027	14804	Approved	Theodia Gillespie	Dec 31, 2024	Jun 23, 2026	
Not Applicable	14929	Submitted	EMMA WATSON	Dec 31, 2024	Not Applicable	

Rows per page: 25 | 1-5 of 5

6.2 Sorting and Filtering

- Use the filter icon  to filter the agents by License number, application ID, status, name, type, or expiry dates.

Licenses / New Business Application - FREEK TEST INC

Approved

LICENSE NUMBER: IN00000066

EFFECTIVE DATE: 10/31/2024

EXPIRY DATE: 06/29/2025

DATE ISSUED: 10/31/2024 | DATE UPDATED: 06/23/2025

PRINT DIGITAL CARD

SOCIAL EQUITY INFORMATION | GENERAL APPLICANT INFORMATION | CANNABIS BUSINESS LOCATION INFORMATION | CONTACTS | QUESTIONS AND ATTESTATIONS | DOCUMENTS | PAYMENTS

Do you have an approved Social Equity Application?: No

Associated Agent Licenses

License Number | Application ID | Status | Name

Expiry Date (start) | Expiry Date (end)

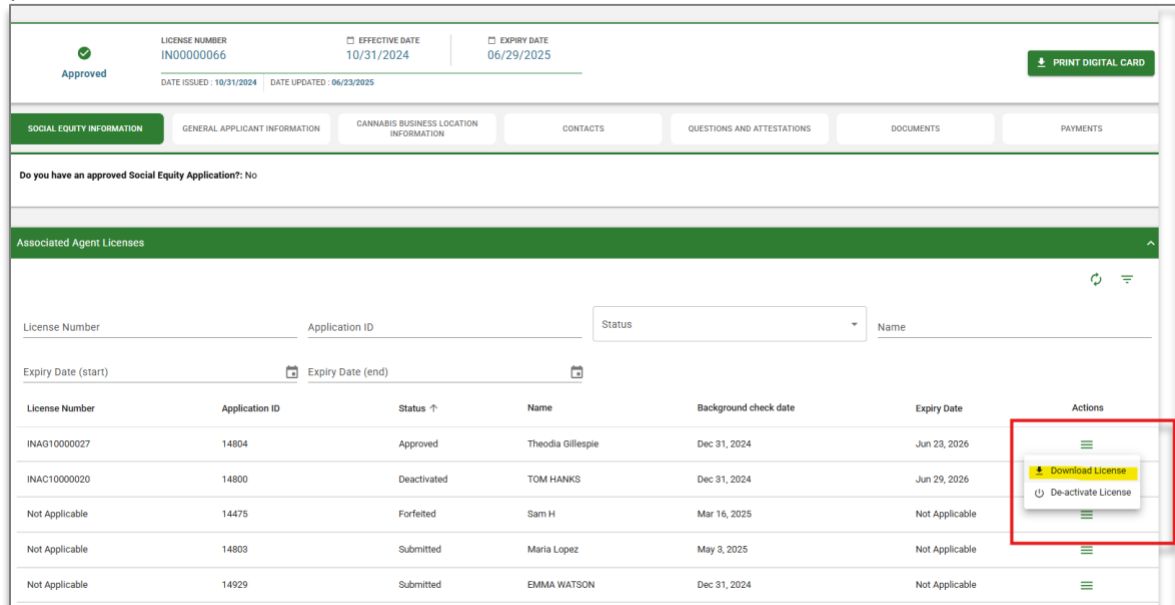
License Number	Application ID	Status	Name	Background check date	Expiry Date	Actions
Not Applicable	14475	Forfeited	Sam H	Mar 16, 2025	Not Applicable	
INAC10000020	14800	Deactivated	TOM HANKS	Dec 31, 2024	Jun 29, 2026	

- Use the "Sort" icon to select the sort order. Choose whether you want to sort in ascending (A to Z, or smallest to largest) or descending (Z to A, or largest to smallest) order.

License Number	Application ID ↑	Status	Name	Background check date	Expiry Date	Actions
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6.3 Download License

- New businesses can download an agent's license by clicking on the **Download License** in the **Actions** tab. Digital licenses can be downloaded only for Approved applications.



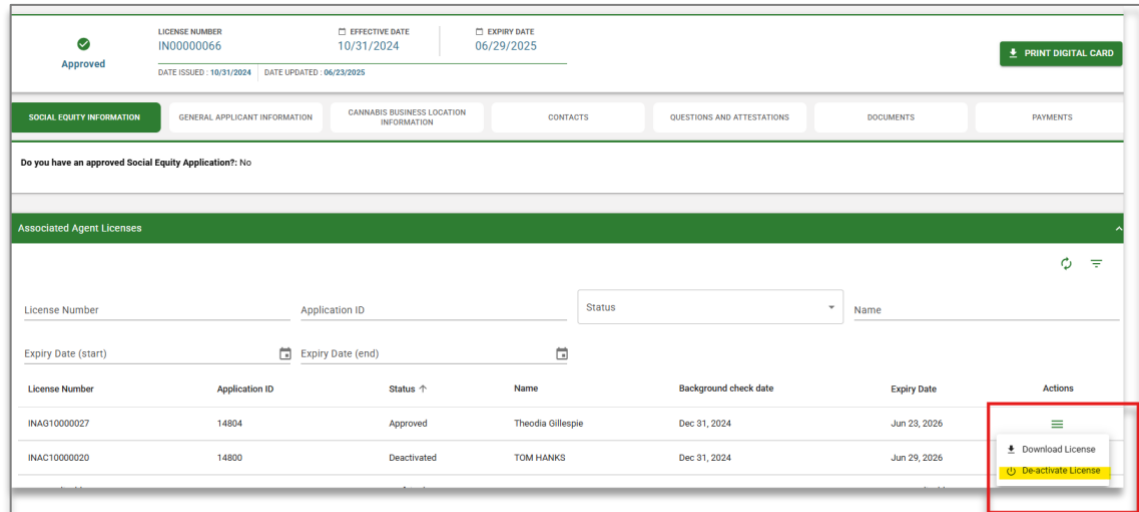
License Number	Application ID	Status	Name	Background check date	Expiry Date	Actions
INAG10000027	14804	Approved	Theodia Gillespie	Dec 31, 2024	Jun 23, 2026	Download License
INAG10000020	14800	Deactivated	TOM HANKS	Dec 31, 2024	Jun 29, 2026	De-activate License
Not Applicable	14475	Forfeited	Sam H	Mar 16, 2025	Not Applicable	
Not Applicable	14803	Submitted	Maria Lopez	May 3, 2025	Not Applicable	
Not Applicable	14929	Submitted	EMMA WATSON	Dec 31, 2024	Not Applicable	

Sample Digital license:



6.4 Deactivate License

- New businesses can deactivate an agent's license by clicking on the **Deactivate License** in the **Actions** tab. Licenses can be deactivated only for Approved applications.



Approved

LICENSE NUMBER: IN00000066

EFFECTIVE DATE: 10/31/2024

EXPIRY DATE: 06/29/2025

DATE ISSUED: 10/31/2024

DATE UPDATED: 06/23/2025

PRINT DIGITAL CARD

SOCIAL EQUITY INFORMATION

GENERAL APPLICANT INFORMATION

CANNABIS BUSINESS LOCATION INFORMATION

CONTACTS

QUESTIONS AND ATTESTATIONS

DOCUMENTS

PAYMENTS

Do you have an approved Social Equity Application?: No

Associated Agent Licenses

License Number

Application ID

Status

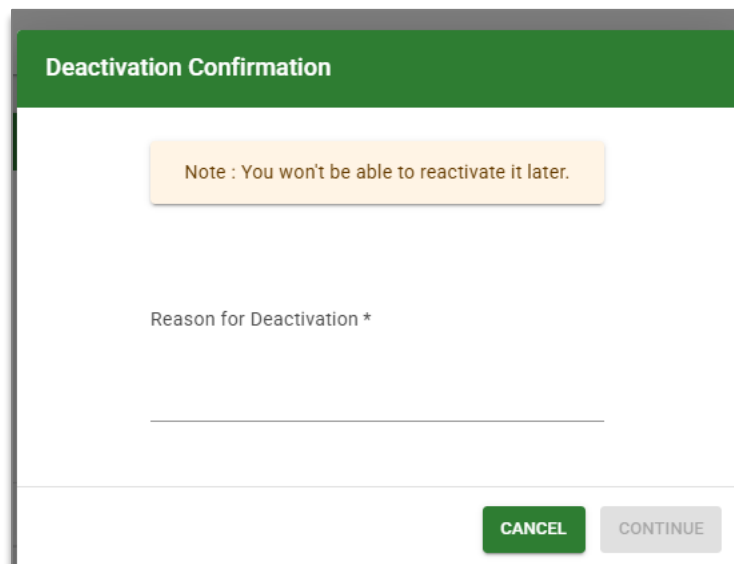
Name

Expiry Date (start)

Expiry Date (end)

License Number	Application ID	Status	Name	Background check date	Expiry Date	Actions
INAG10000027	14804	Approved	Theodia Gillespie	Dec 31, 2024	Jun 23, 2026	Download License Deactivate License
INAC10000020	14800	Deactivated	TOM HANKS	Dec 31, 2024	Jun 29, 2026	

- Once you click **Deactivate License**, the business must provide a reason for deactivation in the comment box.



Deactivation Confirmation

Note : You won't be able to reactivate it later.

Reason for Deactivation *

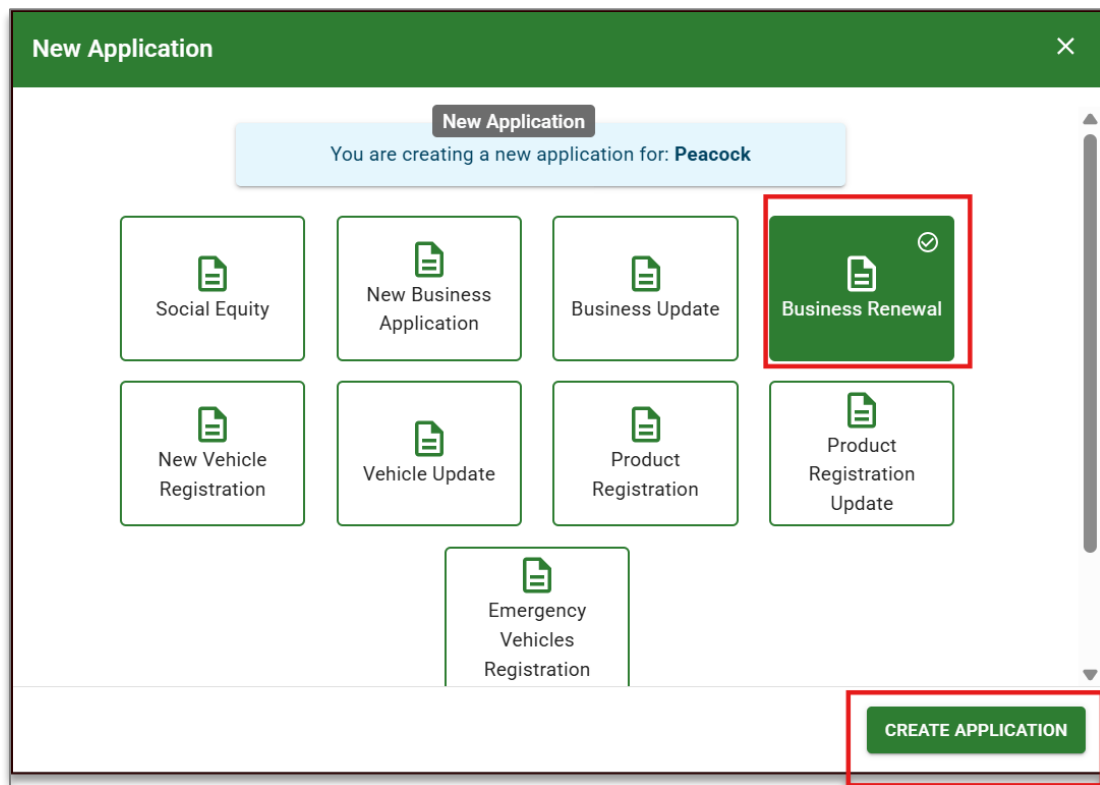
CANCEL

CONTINUE

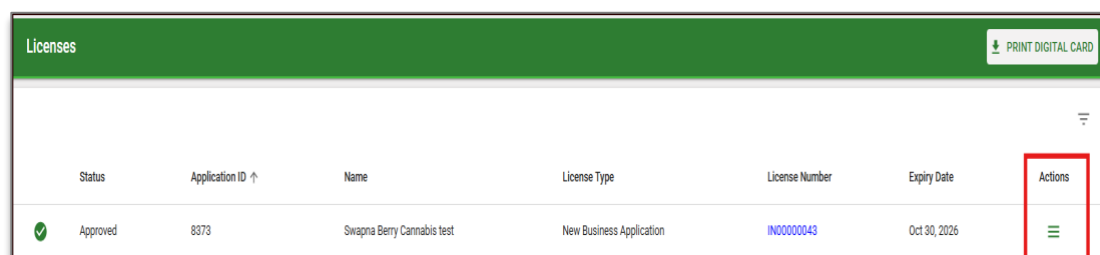
- A deactivated agent can be reactivated only upon formal request by the business to the IDOA.

7. BUSINESS RENEWAL

- Businesses may renew their license by selecting the **Business Renewal option**.
- The Renewal application is to pay and request your new annual license issuance. Information cannot be changed at this time. If you need to update your business license information, please use the Business Update option. Contact the agency for more guidance if you have questions about this process.
- To renew a Business License, Select **Business Renewal** from the new application page. **Then**, click **Create Application** to start the application.



- Or you can renew by accessing your application via the License Dashboard by clicking on the green lines of the **Actions** icon:



Status	Application ID ↑	Name	License Type	License Number	Expiry Date	Actions
Approved	8373	Swagga Berry Cannabis test	New Business Application	IN00000043	Oct 30, 2026	

Licenses							PRINT DIGITAL CARD
Status	Application ID ↑	Name	License Type	License Number	Expiry Date	Actions	
✓ Approved	13853	Fox River Garden Transportation LLC	New Business Application	CG00000052	Dec 18, 2026	⋮	
✓ Approved	13854	FREEK TEST INC	New Business Application	IN00000066	Jun 28, 2026	⋮	
✓ Approved	13855	Test Cannabis 1	New Business Application	TR00000095	Aug 12, 2024	⋮	
✓ Approved	13861	Test Doll	New Business Application	IN00000068	Nov 3, 2026	⋮	

- This action will open a new window, as displayed below. Within this window, choose an active **License Number** from the drop-down menu in the License Information Tab.

Applications / Business Renewal
FIXTURES

LICENSE INFORMATION

SOCIAL EQUITY INFORMATION

GENERAL APPLICANT INFORMATION

CANNABIS BUSINESS LOCATION INFORMATION

SHORT TRANSPORT

CONTACTS

PARENT OR ENTITY OWNERSHIP/CONTROL

INDIVIDUAL OWNERSHIP / CONTROL

OWNERS SOCIAL EQUITY

EMPLOYEES INFORMATION

EMPLOYEES SOCIAL EQUITY

DOCUMENTS

QUESTIONS AND ATTESTATIONS

PAYMENT

Please select the applicable license number from the drop down. Please note: If your license has been deactivated, it may not appear in the drop down. You may review the document requirements for each update type by clicking the tip icon.

License Number *
IN00000043

SAVE

CANCEL

- Continue through the tabs to complete your updated information. Make sure your data is correct before applying. Be sure to select "Save" before exiting to save any progress.

Applications / Business Renewal
FIXTURES

LICENSE INFORMATION

SOCIAL EQUITY INFORMATION

GENERAL APPLICANT INFORMATION

CANNABIS BUSINESS LOCATION INFORMATION

SHORT TRANSPORT

CONTACTS

PARENT OR ENTITY OWNERSHIP/CONTROL

INDIVIDUAL OWNERSHIP / CONTROL

OWNERS SOCIAL EQUITY

EMPLOYEES INFORMATION

EMPLOYEES SOCIAL EQUITY

DOCUMENTS

QUESTIONS AND ATTESTATIONS

PAYMENT

- Some applications require the payment of fees on submissions, as detailed by the IL DOA rules and regulations. If applicable, users will be redirected to the State of Illinois Third-Party Payer system after applying.
- Business Renewal requires a payment. Refer to [Fees and Fines](#) for the Fees chart.

Applications / Business License Renewal

TS OWNERSHIP & CONTROL OWNERS SOCIAL EQUITY EMPLOYEES INFORMATION EMPLOYEES SOCIAL EQUITY PARENT COMPANY DOCUMENTS QUESTIONS AND ATTESTATIONS PAYMENT REVIEW

Payment Options *

☒ Credit Card(Additional Processing Fee Applies)

☐ E-Check(No Processing Fee)

Quarterly Payment (25% upon submission, remaining balance to be invoiced) *

☐ Yes

☒ No

- Review your application carefully to ensure the information on file is accurate.

Applications / Business Renewal

SOCIAL EQUITY INFORMATION GENERAL APPLICANT INFORMATION CANNABIS BUSINESS LOCATION INFORMATION SHORT TRANSPORT CONTACTS PARENT OR ENTITY OWNERSHIP/CONTROL INDIVIDUAL OWNERSHIP / CONTROL OWNERS SOCIAL EQUITY EMPLOYEES INFORMATION EMPLOYEES SOCIAL EQUITY DOCUMENTS QUESTIONS AND ATTESTATIONS PAYMENT REVIEW

Please review the application for accuracy and completeness. If you have any items marked with a red X, your application will not be accepted. Please review these items to ensure accuracy. WARNING: Once your application is submitted, it cannot be modified. Please make sure your application is final and complete before submitting.

License Information

✓ License Number: IN00000043

- In the Review section, verify if all the required fields are completed for each section. Please review the fields in the application for accuracy and completeness.
- If you encounter any **red "X" marks**, please return to the relevant tab (by clicking on the tab up top or clicking on the Section Header) to address the incomplete item.

✓ All of Applicant's principal officers expressly agree to be subject to service of process in Illinois with a current Illinois address on file with the Department.: YES

✓ I understand the Department may deny an application or revoke a license if the documentation submitted with this application is incomplete, false, misleading, forged, or altered.: YES

✓ I understand any potential social equity changes (adding, modifying or removing qualifications) require pre-authorization from the Department.: YES

✓ I understand any change of location (physical address change) requires pre-authorization from the Department.: YES

✓ I understand that all principal officers MUST be reported and badged.: YES

✓ I understand that all principal officers and non-principal officer owners have been included in this application.: YES

✗ Applicant Title in the Entity: ✗ Applicant Signature: ✓ Signature Date: 10/24/2025

Payment

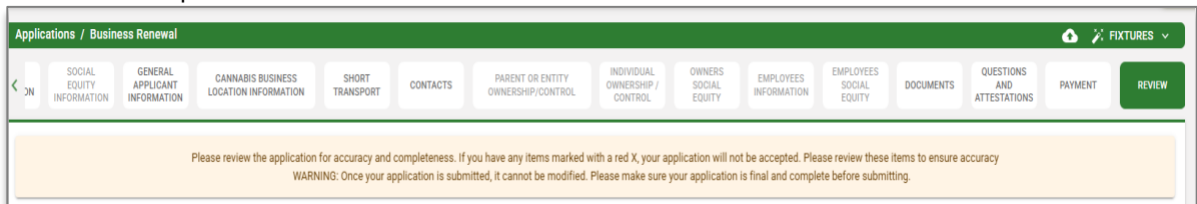
✓ Payment Options: Credit Card(Additional Processing Fee Applies)

✓ Quarterly Payment (25% upon submission, remaining balance to be invoiced): No

CANCEL PAY & SUBMIT

7.1 Completing the Application

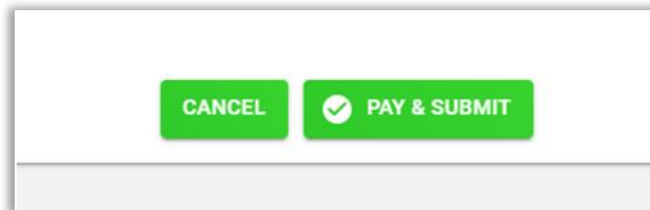
- Once you've generated the application, please provide all the necessary information. Each application comprises mandatory data fields, responses to questions, and document uploads.



- If you need more time to complete the required sections, save the application and revisit it at your convenience.
- Once your application is submitted, it cannot be modified (unless the IDOA reviewer returns it for action). Please make sure your application is final and complete before submitting it.

7.2 Submitting the Application

- Click **SUBMIT** once the application is successfully reviewed.



- Once your application is paid and submitted, it will be available for review by ILDOA.
- Monitor your inbox for updates (such as Submitted, Approved, Returned For action, Resubmitted, Denied, or Forfeited) as your application is reviewed.
- If ILDOA finds any potential issues with your application, it may be returned for action. You will receive an email notification when this occurs. Returned for Action applications must be corrected and resubmitted through NLS for further review.

8. SUPPORT

- Please contact the Illinois Department of Agriculture with all non-technical questions.
- For questions regarding application requirements, acceptable documentation, the status of your application, rules, regulations, policy, or other program-specific questions, please get in touch with the Illinois Department of Agriculture directly via email at agr.adultuse@illinois.gov

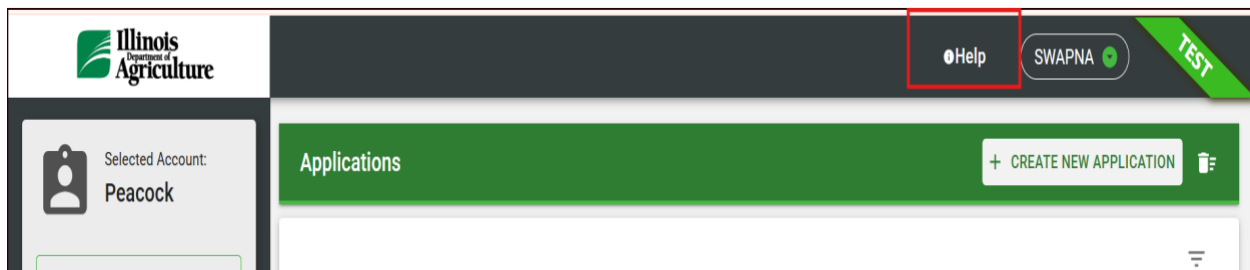
8.1. Technical Help

- For technical support, please contact Tyler Cannabis Licensing Support at <https://cannabislicensing.zendesk.com/hc/en-us/requests/new>
- Please provide your license number or application ID number, your name, email address, and as many details as possible when contacting technical support. When you email support, a support ticket is automatically created with the details of your request.

Note: Technical support cannot provide status updates on submitted applications. Please **do not** contact Technical Support to ask about the status of your application.

8.2. Help Screen and Online User Guides

- The help section contains support emails and user guides available on the portal and the [IDOA cannabis website](#). Click on the Help button at the upper right of your screen.



9. USER TIPS & FAQs

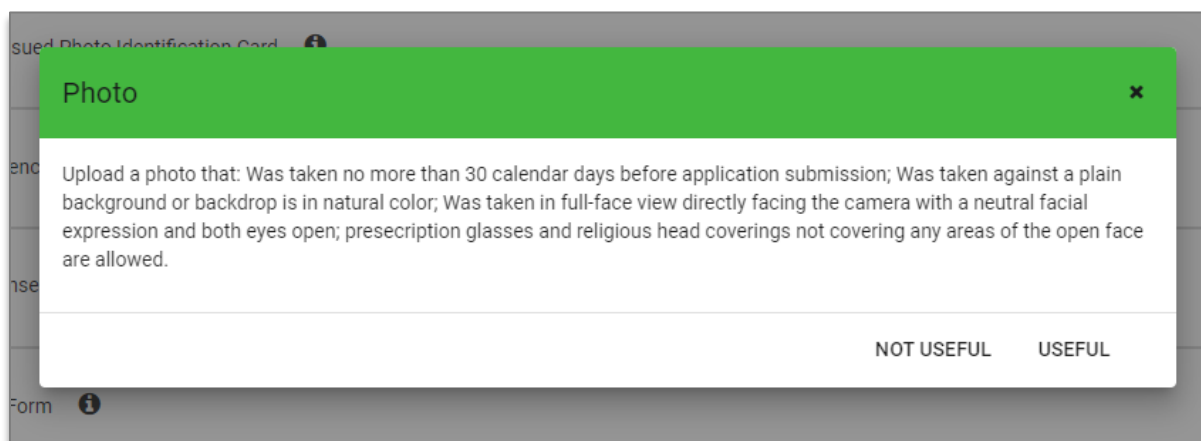
9.1 Legend of Icons in the System

These icons are described here:

	<i>Pro Tips</i>	<i>Useful Information</i>
	<i>Toggle Filter</i>	<i>Search Filters</i>
	<i>Actions</i>	<i>Actions shortcut on Specific Licenses</i>
	<i>Filter</i>	<i>Filter options available to search</i>
	<i>Reset Filter</i>	<i>Resets the filter</i>

i. Pro Tips

- Pro Tips are found throughout the software, where additional information may be helpful. Some Pro Tips have hyperlinks to download documents.
- When you click on the  icon, a window will open. Here is a sample Pro Tip for a "Photo Upload":



ii. Filters

- The filter will sort the screen for viewing.

Licenses							PRINT DIGITAL CARD
Status Approved,Deactivated,Expired Application Type Name							
Status	Application ID ↑	Name	License Type	License Number	Expiry Date	Actions	
✓ Approved	8373	Swapna Berry Cannabis test	New Business Application	IN00000043	Oct 30, 2026		
⊘ Deactivated	8407	Swapna Berry Inc	New Vehicle Registration	VR000076	Not Applicable		

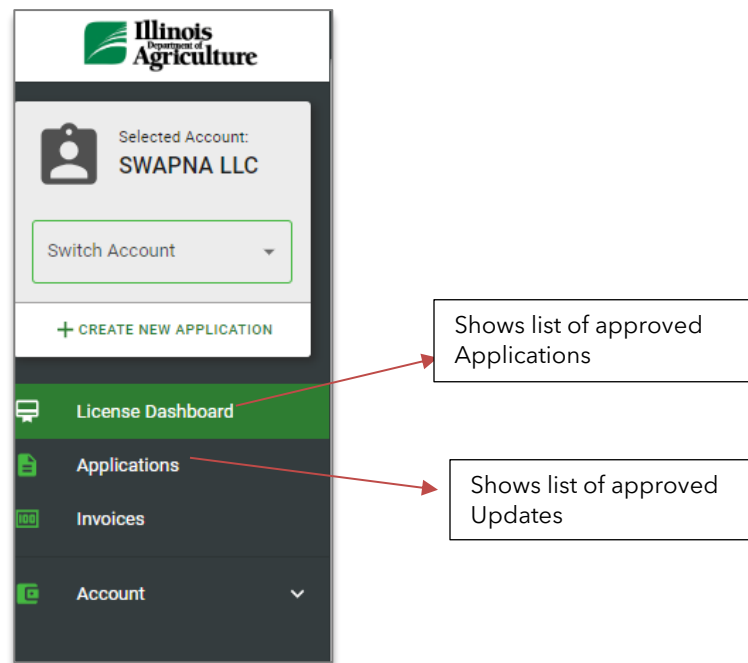
iii. Actions

- The Actions button will provide shortcuts to actions on licenses. Each time the actions icon appears, the choices may be different. In this license dashboard, the actions available are to “view license” and license options.

Licenses							
Status Approved, Deactivated, Expired Application Type							
Status	Application ID	Title	License Type	License Number	Expiry Date ↑	Actions	
✓ Approved	1057	Nancy Hahibeck	New Agent Registration	INAC10000002	03/03/2022		
Page: 1 Rows per page: 25 1 - 1 of 1							

Licenses							PRINT DIGITAL CARD
Status Approved,Deactivated,Expired Application Type Name							
Status	Application ID ↑	Name	License Type	License Number	Expiry Date	Actions	
✓ Approved	8373	Swapna Berry Cannabis test	New Business Application	IN00000043	Oct 30, 2026		
⊘ Deactivated	8407	Swapna Berry Inc	New Vehicle Registration	VR000076	Not Applicable		
✓ Approved	8486	Gummies	Product Registration	PR0005206	Not Applicable		
✓ Approved	11471	Swapna Berry test 1	New Business Application	IN00000044	Nov 21, 2026		

9.2 License Dashboard and Application section explained



- The License dashboard section only shows the approved applications, such as New Business Application, New Vehicle Registration, Emergency Vehicle Registration, and Product Registration.

Selected Account: SWAPNA LLC		Licenses						PRINT DIGITAL CARD
Switch Account		Status	Application ID ↑	Name	License Type	License Number	Expiry Date	Actions
+ CREATE NEW APPLICATION		✓ Approved	8373	Swapna Berry changed Inc	New Business License	IN00000043	Jun 16, 2025	⋮
License Dashboard		⊘ Deactivated	8407	Swapna Berry Inc	New Vehicle Registration	VR000076	May 24, 2025	⋮
Applications		✓ Approved	8486	Gummies	Product Registration	PR0005206	Not Applicable	⋮
Invoices		✓ Approved	11471	Swapna Berry test 1	New Business License	IN00000044	Jun 17, 2025	⋮

- Social Equity and other Approved, Open, Processing, Paid, Submitted, Returned for Action, Forfeited, and Denied Updates for New Business Applications, Vehicle Registrations, Product Registrations, Emergency Vehicle Registrations, Business Updates, Business Renewals, Product Registration Updates, and Vehicle Updates show up in the Applications section.

Applications + CREATE NEW APPLICATION					
Application ID	Title	Status	Application Type	Submitted Date	Actions
Not Applicable	Swapna Berry test 1	Open	Business License Update	Not Applicable	
Not Applicable	Not Applicable	Open	Social Equity	Not Applicable	
Not Applicable	Swapna Berry changed Inc	Open	Business License Update	Not Applicable	
Not Applicable	Swapna Berry Inc	Open	Vehicle Update	Not Applicable	
Not Applicable	Not Applicable	Open	New Business License	Not Applicable	
Not Applicable	Swapna Berry changed Inc	Open	Business License Update	Not Applicable	
Not Applicable	Gummies	Open	Product Registration Update	Not Applicable	

9.3 Frequently asked questions

- Please refer to the [Frequently Asked Questions](#) section for more frequently asked questions for Business Modules.