

CROO Seed-to-Sale Weekly Newsletter 6/16/2025

for latest updates on the state's conversion to Metrc seed-to-sale

JUNE 17 DEADLINE: all inventory needs to be in Metrc.

- ✓ Deadline applies to all license types.
- ✓ Non-Metrc-tagged plants or inventory may be noncompliant and unable to be sold.
- ✓ Please let the State know if you have technical difficulties or foresee a problem with compliance regarding the transition timeline.

Last Week (6/9 - 6/13):

- **June 10:** Dispensaries may not receive tested BioTrack Packages. 🌱🍃🔬🚚
- Dispensaries migrating BioTrack-tagged inventory into Metrc by adding RFID Tags and conducting an "External Incoming Transfer." 📦
- Please let the State know if you have technical difficulties or foresee a problem with compliance due to the transition timeline.
- All licensees continue to take Metrc Learning journeys and trainings.

This Week (6/16 - 6/20):

- Dispensaries finish migrating BioTrack-tagged inventory into Metrc by adding RFID Tags and conducting an "External Incoming Transfer." Migration must finish by **June 17**. 📦
- Metrc townhall for all licensees 6/16
- **June 17:** All licensees should be fully migrated to Metrc and operational in the new system. 🌱🍃🔬🚚📦
- *Juneteenth 6/19:* State workers on holiday
- All licensees continue to take Metrc Learning journeys and trainings.

Next Week (6/23 - 6/27):

- State training in Springfield 6/23-24 and Chicago on 6/25-26.

- Reviewing reports on BioTrack use and Metrc activity to identify issues with businesses' transition to Metrc.

Further Upcoming:

- **All licensees pull reports, audits, tax records, and any other data from BioTrack before July 1.** 🌱🍃🔍🚚🏢
- **July 1:** Access to BioTrack is turned off and Metrc becomes the official seed-to-sale inventory tracking system for Illinois. 🌱🍃🔍🚚🏢

Frequently Asked Questions (FAQs):

Q: A medical cannabis patient shows they have a substantial negative balance in Metrc (-10 ounces). That would mean they bought their full allotment and an extra 10 ounces in just the past two weeks. The patient only bought at our store and our records do not show anything that appears so large. What should I do?

A: Dispensaries should use their best judgment and any internal tracking they might have access to, such as their point-of-sale system.

Some items have had data entered incorrectly when migrated from BioTrack to Metrc (e.g., the weight in grams entered as ounces or as the entire package weight instead of THC content), which creates errors when the weights are deducted from the medical patient limits. The State and Metrc are working to flag these errors with medical dispensaries and producers to correct and edit these items to prevent future errors.

The State suggests documenting the sale and making the sale if comfortable. The dispensary can also check the purchase history (or current item) and likely identify the item that caused the large overage. If it was an item migrated by the dispensary, editing the weight to the correct amount will fix future issues.

Patients can contact FPR.CROO@illinois.gov to report the issue if they wish. Please see the [medical patient FAQ](#) available on CROO's website for additional information about the calculations.

Q: What types of reports, audits, tax records, and any other data from BioTrack should I pull before July 1?

A: The State recommends that licensees check with their legal, tax, and compliance teams to ensure the reports and data needed from BioTrack are available over the next year. Pulling out as much data and reports as possible will help your business comply with any future reporting needs.

Q: Now that the BioTrack products sell through date of June 10th for Dispensaries has passed, do we as a Cultivation Center need to work with the Lab to complete the Virtual Test Sample and manually update each item before it is sold to a Dispensary?



A: Yes, they should go the virtual test sample route to get the test results entered and to be transferred.

Q: Is there a specific time window for items to be migrated to Metrc with a Virtual Test Sample uploaded?

A: The goal is by July 1. However, if some products are added to Metrc with Package Tags but the test results are not completed until after July 1, that will still be permitted. Even in July, if the testing lab has the test results on hand in the LIMS, they could still upload these results into Metrc to get the package into a test-passed status.

Q: How do we increase our State-paid Tag allotment?

A: Please see our [RFID Ordering Process document](#). The final page has the form and information we will need for assessing allotment change requests.

Q: Will State inspectors use RFID readers to scan rooms and identify inventory?

A: Yes.

Q: Do I need to use RFID readers in my facility?

A: No. Licensees might choose to use RFID readers for their own business purposes, but that is optional and not required.

Q: Did I miss the 2025 CROO Diversity Survey, which is required for my license renewal?

A: No. CROO delayed release of the survey this year until after the Metrc implementation. Every licensee will still be required to complete the survey when it is released later this year.

Please note that FAQs are being published on the State's cannabis website. You can find all the newsletter FAQs here:
<https://cannabis.illinois.gov/research-and-data/seed-to-sale-faqs.html>.

Resources:

- [State Cannabis Homepage](#)
 - [CROO's Seed-to-Sale Page](#)
 - [IDOA's cannabis website \(Seed-to-Sale Page\)](#)
 - [IDFPR's cannabis website](#)
 - [RFID Ordering Process](#)



- [Packaging and Labeling FAQs](#)
- [Seed-to-Sale FAQs](#)
- [Medical Cannabis Limits, Explained](#)
- [Metrc's Illinois Partner Page](#)
 - [Welcome to Metrc-Illinois Packet](#)
 - [Metrc's Illinois FAQs](#)

