ILLINOIS CROO
CANNABIS REGULATION OVERSIGHT OFFICER

JB PRITZKER Governor	**ERIN JOHNSON** Cannabis Regulation Oversight Officer

CROO Seed-to-Sale Newsletter – End of Year Message

For latest updates on the state's conversion to Metrc seed-to-sale

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BIOTRACK USE ENDING FOR STATE:
- ✓ The State will end its contract with BioTrack in February 2026.
- ✓ If you need annual reports from BioTrack, **pull them before 2/1/2026**!
- ✓ If you use BioTrack as your inventory management system, our contract will not impact your system. Check with BioTrack for more information on your impact.

MEDICAL CANNABIS PATIENTS:
- ✓ ***Watch for misconfigured items with incorrect weights*** → if the incorrect weight was added in Metrc, it could be limiting medical patients' purchases.
- ✓ ***Help us correct wrong data*** → please use [Metrc's bulletin](#) and Metrc Support to identify and correct any mistakes before the affect medical patients' allotments.
- ✓ ***Stay tuned!*** Metrc will soon share remaining allotment with the Patient Portal.

IN-STATE / OUT-OF-STATE PURCHASES:
- ✓ ***Tracking of residency status for adult use purchases*** → just as in BioTrack, Illinois requires reporting adult use sales as either to in-state or out-of-state consumers.

COMING SOON:
- ✓ ***Metrc Expert*** → Metrc will soon be launching an AI-powered chatbot to answer how-to questions and direct you to additional support. Metrc Support and customer services will still be available!

Happy holidays! Thank you for all the hard work in 2025. Good luck for the end of the year!

Now onward we go to the challenges—and future success—of 2026!

Upcoming Efforts

⇨ Metrc website and application will continue to receive accessibility updates.

⇨ Continue work on improving experience for medical and opioid patients.

⇨ Decommission and deactivate Illinois' BioTrack instance *in February 2026*.

⇨ Roll out new features for consumers, medical patients, and industry users.

Resources:

- State Cannabis Homepage
  o CROO's Seed-to-Sale Page
  o IDOA's cannabis website (Seed-to-Sale Page)
  o IDFPR's cannabis website
  o RFID Ordering Process
  o Packaging and Labeling FAQs
  o Seed-to-Sale FAQs
  o Medical Cannabis Limits, Explained
- Metrc's Illinois Partner Page
  o Correcting Medical Patient Sales
  o Metrc Bulletin Database for Illinois
  o Metrc's Illinois FAQs
  o Metrc's Validated Integrators
  o Metrc Learn
  o Welcome to Metrc-Illinois Packet
  o Metrc Support